

ENGAGE WITH IMPACT - WORKSHEET #3: SELECTING DOMAINS AND ITEMS

Use this worksheet, along with the logic model you developed, to select the domains and items that you will use to evaluate the impact of your initiative. As a reminder, we encourage you to use each of the 9 core items in your evaluation. You may select additional items to evaluate your initiative based on your evaluation goals. Remember to consider the level of impact you want to evaluate as well when selecting your items (people, program, organization and health system).

DOMAIN: Knowledge and Skills

ITEM	LEVEL OF IMPACT	INCLUDE IN YOUR EVALUATION?	HOW DOES THIS RELATE TO YOUR LOGIC MODEL?
Patient, family and caregiver partners develop new or improve existing skills as a result of their involvement in patient engagement and partnering activities	People	CORE	
Staff gain new knowledge/skills as a result of their involvement in patient, family and caregiver engagement and partnering activities	People		
Patient, family and caregiver partners increase their knowledge of the health system as a result of their involvement in patient, family and caregiver engagement and partnering activities	People		

DOMAIN: Confidence and Trust

ITEM	LEVEL OF IMPACT	INCLUDE IN YOUR EVALUATION?	HOW DOES THIS RELATE TO YOUR LOGIC MODEL?
Patient, family and caregiver partners and staff see increased value in the results of the work	Program	CORE	



Patient, family and caregiver engagement and partnering leads to greater trust among program providers and participants	People	
Staff feel more confident in participating in patient, family and caregiver engagement and partnering activities	People	
When patient, family and caregiver partners are on the team, the work produced has greater credibility among stakeholders	Program	
Patient, family and caregiver engagement and partnering leads to increased trust in the health system	Health System	

DOMAIN: Equity and Inclusivity

ITEM Patient, family and caregiver engagement and partnering contributes to more equitable programs because they are shaped by a diversity of perspectives	LEVEL OF IMPACT Program	INCLUDE IN YOUR EVALUATION? CORE	HOW DOES THIS RELATE TO YOUR LOGIC MODEL?
Patient, family and caregiver engagement and partnering contributes to more equitable decision-making within health systems	Health System		



DOMAIN: Priorities and decisions

ITEM	LEVEL OF IMPACT	INCLUDE IN YOUR EVALUATION?	HOW DOES THIS RELATE TO YOUR LOGIC MODEL?
Patient engagement and partnering shapes the organization's plans/priorities/decisions/policies	Organization	CORE	
Patient, family and caregiver partners are involved in decision-making	Program		
Patient, family and caregiver partners influence final decisions/outcomes	Program		

DOMAIN: Effectiveness and efficiency

ITEM	LEVEL OF IMPACT	INCLUDE IN YOUR EVALUATION?	HOW DOES THIS RELATE TO YOUR LOGIC MODEL?
Patient, family and caregiver engagement and partnering contributes to the design of effective programs because they reflect the priorities of those who will be using the programs	Program	CORE	
Patient, family and caregiver engagement and partnering contributes to cost-effective programming across the organization	Program		
Patient, family and caregiver engagement and partnering supports the use of health care dollars in a fiscally responsible way	Health System		

DOMAIN: Patient Centredness



ITEM	LEVEL OF	INCLUDE IN	HOW DOES THIS RELATE TO YOUR LOGIC
	IMPACT	YOUR	MODEL?
		EVALUATION?	
Patient, family and caregiver engagement and	Health	CORE	
partnering makes the health system more aware of	System		
the patient journey and challenges in the system			
Patient, family and caregiver engagement and	Organization		
partnering facilitates the ability for organizations to			
provide client-centred services			
Patient, family and caregiver engagement and	Program		
partnering contributes to programming that is more			
patient-centred			
Engaging patient, family and caregiver partners	Program		
increases the relevance of the program as it reflects			
the needs of patients/families/caregivers			
Organizations are better able to offer the right	Organization		
services, in the right way at the right time			

DOMAIN: Culture Change

ITEM	LEVEL OF IMPACT	INCLUDE IN YOUR EVALUATION?	HOW DOES THIS RELATE TO YOUR LOGIC MODEL?
Organization adopts a culture of co-designing and co-producing health care	Organization	CORE	



Staff and leadership gain a greater appreciation of the importance of patient, family and caregiver engagement and partnering	People		
Staff gain a better understanding and appreciation of the issue from the patient perspective	People		
Patient, family and caregiver partners are valued by the organization	Organization		
Patient, family and caregiver engagement and partnering is sustained beyond the support of an organizational champion	Organization		
Patient partners are embedded in all programs within the organization	Organization		
Patient engagement and partnering becomes embedded throughout the health system	Health System		
Patient, family and caregiver engagement and partnering is valued and recognized by the health system	Health System		



DOMAIN: Patient Outcomes and Experience

ITEM	LEVEL OF IMPACT	INCLUDE IN YOUR EVALUATION?	HOW DOES THIS RELATE TO YOUR LOGIC MODEL?
Patient, family and caregiver engagement and partnering contributes to improved patient outcomes	Health System	CORE	
Patient, family and caregiver engagement and partnering contributes to improved patient care	Health System		
Patient, family and caregiver engagement and partnering contributes to improved patient satisfaction/experience	Health System		